Great Conversations

Embracing the Opportunities and Challenges of Aging

Getting older is complicated - Know what you need and where to find it!

- Healthcare Which Medicare plan is right for me (A, B, C, D, Supp)?
- Housing Home, Senior Living, Skilled Nursing, etc.
- Family Communication and planning
- Finances When do seniors need help? And from whom?
- Legal Don't wait and don't underestimate the importance of a good attorney
- Other insurance options Long Term Care, Aging in Place, Funerals, etc.
- Technology phones, internet, computers, tablets, monitoring devices, smart everything, wearables, pendants, Alexa, staying connected, Scams, help desk, etc.
- Transportation When to take the keys? Is Uber safe? DARTS & more...

Healthcare

MYTH: When I reach 65 I'll have nothing to worry about because Medicare will take care of me...

Medicare is complicated and only covers certain things. Before choosing, you should know your situation:

- What's your overall health status?
- Are you willing to switch doctors?
- Do you prefer 'managed care' or navigating on your own?
- Medications if you're caring for someone else, do you know all the meds they're taking and who prescribed what?
- You need to have an advocate or be an advocate!
 - Health navigators
 - Medicare insurance agents
 - Care Coordinators
 - Life Care Professionals

Housing

MYTH: Assisted Living is the best option if seniors can't live in their homes

There are so many options! Start with **Senior Linkage Line**.

- Home based care MN Dept of Health and Senior Line
 - Post-acute
 - ADL Activities of Daily Living
 - Other support services
- Assisted Living Senior Housing
 - Memory Care
 - What's included and What's NOT?
- Skilled Nursing Full Care Nursing Homes
 - Waiting lists and <u>qualifying</u>
 - Medical Assistance

Family and Finances

MYTH: We don't need a Will, our kids will just take care of things...

- Family systems typically get more complicated over time not less
- In-laws, opinions, proximity all contribute to different perspectives
- Lack of clarity around what people want as they age at their death often rips families apart
- How do you know if your loved ones are losing control over their finances?
 - What's the first sign?
 - Will you know if they get scammed?
 - Will you be able to step in?

Legal

- The BEST way to ensure your wishes or that of your loved ones will be appropriately executed is if there are legal documents in place
- Will vs. Revocable Trust which makes sense for you?
- Health Care Directive
 - Different than medical orders- DNR and POLST
- Power of Attorney
- Transfer on Death Deed
- Beneficiary designations

Starting the Conversation

The <u>Conversation Project</u> emphasizes having a conversation on values — what matters to you, not what's the matter with you."

92% of people say talking with their loved ones about end of life care is important

BUT

32% have actually done so

97% of people say its important to put their wishes in writing

BUT

37% have actually done it

80% of people say if they were seriously ill they would like to talk with their doctors about their wishes for medical treatment

BUT

18% report having the conversation with their doctor



The Unexpected Caregiver: Kari Berit

Transportation

Losing the ability to drive shouldn't force a person from their home

Safe options are being introduced every day

- County public transportation services for seniors
 Most counties across the U.S. offer free or low-cost public transportation services designed for seniors who need door-to-door rides.
- 2. <u>Go-Go Grandparent</u> for seniors who are not comfortable using a smart phone
- 3. Check with your health insurance company for transportation benefits and preferred options
- 4. <u>Uber</u> partnering with Medicare carriers and other organizations
- 5. <u>Lyft</u> for seniors partnership with Great Call integrated with their Jitterbug phones

Technology

The market for technology-enabled aging is exploding!

You should absolutely adopt technology to improve quality of life for you and your family

Where can you get unbiased technology reviews?

- AARP is a really good resource https://www.aarp.org/home-family/personal-technology/
- What about <u>Video</u>? Most seniors like it once it's set up for them and they feel comfortable with it – especially post COVID
- Voice activated Audio Alexa, Siri, Hey Google (are they always listening?)
- Sensors and <u>Monitors</u> SO MANY new devices. Ask what you are trying to accomplish? Alert if your loved one falls? Track changes in patterns? Prevent wandering?
- Medication reminder apps and smart devices –
- Staying <u>connected</u> there are more apps every day designed to keep the family engaged
- Coming soon –Longitudinal measurement of cognition, ambulatory stability/gait, hearing, etc.

As an employer...

Your employees need your support:

From a study by Harvard Business School in 2019:

Among the areas in which employers are falling short, for example, the report noted that:

- 52 percent of employers do not measure—and thus do not understand—the extent to which their employees are burdened by care.
- 24 percent of employers responded that caregiving influenced workers' performance. Employers identified unplanned absences, missed days of work, late arrival at work and early departure from work—all of which are common among caregivers—as the top three behaviors that undermine employees' career advancement.

Voluntary Insurance Options:

- Long Term Care Insurance
- Aging in Place Insurance
- Funeral / Burial Insurance

Summary

Everyone could use an advocate – it's money well spent

- Plan ahead who will be in charge?
 - A family member or a trusted 3rd party?
- Start the conversation
 - Put a plan in place BEFORE you need it
 - Try to make it fun an adventure more than a burden
- Share information with all children or siblings so they can honor your wishes
- For employers understand the impact that sudden caregiving has on your employees and on your company

Excellent Resources

MN Dept of Human Services (DHS) – best resource for finding MN programs and guidance for seniors

<u>AARP</u> – very comprehensive information for seniors and their caregivers

ElderCare Locator: - a public service of the U.S. Administration on Aging

National Institute on Aging — another good government sponsored resource

<u>Tech-Enhanced Life</u> – engages seniors to test all types of technology

Wellthy.com – a good option for employers to offer to their employees for overall support

<u>Dailycaring.com</u> – lots of topics each day that caregivers can relate to

Agingcare.com – another of many supportive websites

<u>Care Coordination Apps</u> – gives employees tools to coordinate care and check-in with loved ones, family members and paid home care providers

<u>Louise Aronson, MD, Geriatrician – TedMed Talk called "Embracing elderhood as a stage of life.</u>

<u>Shift Online – MN organization focused on mid-life shifts – preparing for retirement</u>

Thank You

Copy of Presentation will be sent to all Breakfast participants.

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